



# Harris Allen Group, LLC

## Harris Allen, PhD

Dr. Allen is principal of Harris Allen Group, LLC ([harrisallengroup.com](http://harrisallengroup.com)), an independent consulting firm founded in 1997 and located in Brighton MA. He is a lecturer of health and productivity in the Department of Public Health at the Yale School of Medicine and a senior scholar in the Department of Health Policy at Jefferson Medical College in Philadelphia, PA. He also serves as an expert on measurement for the Institute for Health and Productivity Management and its training arm, the Academy for Health and Productivity Management.

At his firm, he and his colleagues from the scientific, clinical and business communities focus on the measurement and management of health and productivity. They apply a broad range of expertise, technical skills and tools for employers, pharmaceutical firms, health plans, and specialty vendors in the areas of presenteeism, absenteeism, population (group) health, disease management, health outcomes, satisfaction, quality of life, pharmaceutical use, workers compensation, disability, and return on investment. Their services include project design and coordination, measurement development and implementation; intervention development and implementation; evaluation and interpretation of results; linkages to policy, programs and practice; and communicating to multiple audiences.

His prior posts include serving as Director of the Health Care Survey Group at Coopers & Lybrand, LLP, which he established and led in all phases of its operations from 1995–1997. Before this, he was a Scientist at the Health Institute at Tufts-New England Medical Center from 1990-1995, where he managed or led multiple projects including the Employee Health Care Value Survey. He also served as Manager of Program Evaluation at Aetna Life & Casualty from 1987-1990, where he was responsible evaluating managed care products. Before Aetna, he was an Associate Behavioral Scientist at the Rand Corporation from 1982-1987, where he was an analyst or project coordinator on several major studies including the Health Insurance Experiment, the Medical Outcomes Study and the DRG Quality of Care Study. He received his PhD in Social Psychology from the University of California at Los Angeles in 1982.

His clients have included: *Employers* -- International Truck & Engine; Pitney Bowes; Utah Transit Authority; Xerox Corp; GTE Corp/Verizon; Digital Equipment Corp; Employers Health Coalition (FL); Gateway Purchasing Association; Allied Signal Inc. *Plans/Providers* -- Optum; Blue Cross Blue Shield of Minnesota; BCBS of Maine; BCBS of Rochester; Highmark Blue Cross Blue Shield; BCBS Association; GTE Family Health Center. *Pharmaceuticals* -- Schering-Plough, Abbott Labs, Pfizer, *Not-for-Profit / Government* -- Institute for Health & Productivity Management, National Committee for Quality Assurance; United Auto Workers; Health Policy Corporation of Iowa; Group Insurance Commission (MA); Pinellas / Pasco Counties (FL).

He has published over 50 papers in venues ranging from the *Harvard Business Review* to the *Journal of Occupational and Environmental Medicine*. His work in the area of health and productivity has been subject of several recent articles and interviews. He has also published and presented widely in quality of care, health plan satisfaction, health outcomes, cost containment, health attitudes and behaviors, community mental health, dental use, and voter attitudes.